

# UofL Health system visitor policy

*Effective Friday, April 2, 2021*

Visitors are allowed to visit those in the hospital during open visitation, except during posted quiet times. Children supervised by an adult are welcome and not restricted by age.

Please arrive wearing a mask. You must not have a fever, cough, shortness of breath, runny nose, body aches or respiratory symptoms when visiting.

All visitors should wash their hands with soap and water for 20 seconds when entering and leaving patient rooms and the facility in general. Any visitor must stay in the patient's room the entire time of the visit or move to the designated family room or waiting rooms.

**If visitors do not want to wear a mask, they will not be allowed to enter the facility.**

**Masks can be provided to visitors if one is required during an urgent or emergent visit.**

## Hospital inpatients

All inpatients may have **two (2)** visitors who should remain in the patient's room during the visitation. Visiting hours will be between 6 a.m.-9 p.m.

Exceptions to the general visitation policy:

- **End of life:** Anytime, 24 hours a day
- **Women's services:** Contact department for visitation guidelines and departmental policy and procedures
- **Psychiatry:** Contact department for visitation guidelines and departmental policy and procedures
- **COVID-19 patients:** COVID-19 patients will be limited to one designated visitor to be named upon admission.
- We welcome clergy for patients in palliative care, emergency care and hospice care

## Emergency department

Adult Emergency department patients may have **one (1)** person accompany them into the facility. Pediatric Emergency department patients may have two parents/guardians accompany them into the facility. As above, masks will be required to be worn during entire visitation.

## Surgery or procedural areas

Adult patients scheduled for a surgery or a procedure (inpatient or outpatient) may have **one (1)** person accompany them into the facility. A private visitor area will be opened where available; however, visitors will still be encouraged to remain in their car during the procedure as public waiting areas will be severely limited in order to maintain appropriate social distancing. We will continue with our phone notification plan following all procedures that OR has outlined previously. Pediatric patients scheduled for a surgery may have two parents/guardians accompany them into the facility.

## Adult outpatient medical centers and offices

Adult patients can be accompanied by **one (1)** visitor into their appointment at this time. Pediatric patients may have two parents or guardians in the exam room. Children supervised by an adult are welcome and not restricted by age. All patients should arrive wearing a mask and will complete a health screening prior to their appointment.

Visitors with a fever, cough, shortness of breath, runny nose, body aches or respiratory symptoms are discouraged from accompanying the patient to the appointment.

## UofL Health – Peace Hospital

Peace Hospital's Assessment and Referral Center may have **one (1)** person accompany the patient into the facility. We encourage use of Zoom and phone calls to visit with loved ones in the hospital. In-person visitation requests will be evaluated on a case by case basis.

## Other important information for all visitors

For more information about COVID-19 transmission and prevention, visit the Kentucky Department for Public Health's [GovStatus.egov.com/kycovid19](https://govstatus.egov.com/kycovid19).

For more information about UofL Health visit, [UofLHealth.org](https://UofLHealth.org).



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