

NEED	OLD RESOURCE	NEW RESOURCE
General Questions	Inside CHI	UofL Health HR Service Center 502-588-0418 hrfyi@ulp.org
General Employee Info	insidekentuckyonehealth.org	uoflhealthnow.org
Newsletter	KentuckyOne Health Marketing Department	UofL Health Newsletters and other organization wide communications will come from Marketing@UofLHealth.org
Branding Resources/ Style Guide	insidekentuckyonehealth.org	UofLHealthNow.org/resources/
IT Help Desk	CHI Help Desk	UofL Health IT 502-588-7003 servicedesk@uoflhealth.org
Personal Info Updates (contact, tax, direct deposit, beneficiaries)	Workday	Ultipro e42.ultipro.com/Login
Employment Verification	800-367-2884 or at www.theworknumber.com	HR Service Center 502-588-0418
Recruitment and Job Posting	Taleo	iCIMS- uoflhealth.icims.com
Reimbursements	Concur	Spring 2020- Concur. Until further notice, use form attached
Payroll	CHI HR/Payroll Connect 1-844-450-9450	UofL Health HR Service Center 502-588-0418 OR ulhpayroll@ulh.org
Time and Attendance	Kronos	Kronos (access through Ultipro or UofLHealthNow.org)
Employee Assistance Program (EAP)	Beacon Health Options 877-679-3819	Beacon Health Options 877-890-0273
Leave Administration	Reed Group 866-852-4120	(Legacy KentuckyOne) FMLA Source 877-365-2666
Medical Benefits	Anthem 855-600-6841 Group #004007695	Anthem 844-274-6404 Group #004007905
Spending Accounts	Health Equity 866-212-4634	Discovery Benefits 877-765-8810
Dental	MetLife 888-865-6873	Delta Dental 800-955-2030 Group #699380
Vision	EyeMed Vision Care 866-299-1358	EyeMed Vision Care 866-723-0513 Group #1011755
Prescriptions	CVS CareMark 877-232-7925	Express Scripts 800-282-2881
AP Assist (Prescription/Benefit Counselors)	N/A	1-833-664-7195 apassist@assuredpartners.com
Life Insurance	Prudential 800-524-0542	Lincoln Financial Group 800-487-1485
STD	Reed Group 866-852-4120	Lincoln Financial Group 800-423-2765
LTD	Prudential 800-842-1718	Lincoln Financial Group 800-423-2765
401(k), 403(b), Pension	Fidelity Investments 800-343-0860	Lincoln Financial Group 800-234-3500
Legal Insurance	N/	ARAG Legal 1-800-247-4184
Medical Transportation Insurance	N/A	MASA 1-800-643-9023
Voluntary Benefits	N/A	Farmington 800-621-0067
Child/Elderly Care	N/A	Bright Horizons 1-877-242-2737 www.careadvantage.com/ulh (username: ULH, password: 4backup)
Wellness	VirginPulse	https://wellnessjourney.wellright.com
Reward and Recognition Program	BI Worldwide	More information coming Spring 2020
Compliance	Corporate Responsibility	Compliance 1-877-426-6759 listenup.UofLHealth.org
Policies	CHI Intranet, Inside CHI and Legacy KentuckyOne Health PolicyStat	https://secure.compliance360.com or MyULH- Departments- Human Resources- HR Policies (Legacy KentuckyOne Health will continue with legacy policies until Spring 2020)
Tuition Reimbursement	EdCor 844-411-1956	HR Service Center 502-588-0418
Online Learning	LEARN	KNOWLEDGE Hub (access through UltiPro or UofLHealthNow.org)
License and Certification Requirements	(Legacy KentuckyOne Health) Smartsheet	Smartsheet: Contact amanda.durham-barnes@uoflhealth.org for more info